

# BEMISS JASON

A Division of Pacon Corporation

## Terms and Conditions

**NEW CUSTOMERS:** Orders must be paid by credit card until a line of credit is established. Bemiss-Jason accepts Visa or Master Card. Provide card being used, number, expiration date and name on card for processing.

**ORDERS:** \* Orders can be placed by phone, fax or email... We encourage you to use fax or email if you are unable to connect with customer service.

\* **Order cut-off time is 11:00 am (CST) for "STOCK" items to ship same day.**

\* **Order Minimum: \$50.00 / Minimum Order Charge \$ 7.00 (Effective January 1, 2008).**

Items must be ordered in **full carton quantities**. **NOTE:** We reserve the right to substitute product in our kits as items may become obsolete.

**SALES TAX:** Sales tax will be incurred on orders that are "shipped to" the following states... GA, NY, CO, MI, IN, WI, WA, TX MA, MN, PA, IA, AZ and IL.

**NOTE:** Please make sure you have faxed your **Sales Tax Exemption Certificate** to avoid additional charges or delays on your order.

**PAYMENT TERMS:** 1% 10 NET 30 (US Currency)

We attempt to maintain a published price, however, due to market conditions, our prices may change without notice. Prices shown on the acknowledgement and invoice, supersedes those published in any previous price list or catalog.

**FREIGHT:** Customer will be responsible for freight charges, unless otherwise specified. Orders under 100# will ship via UPS Ground. Orders over 100# will ship via common carrier – most economical. (FOB MILL). Accessorial charges (Inside Delivery, Lift Gate, Residential Address, etc...) will be incurred by the customer.

**CANADIAN SHIPMENTS:** Orders shipping to Canada will require the appropriate paperwork. It is the responsibility of the customer to provide a "Customs Broker" at time of order to avoid delays in delivery. Bemiss Jason will not be responsible for additional cost; such as GST, Duties, Processing fees and Broker fees.

**RETURNS/CLAIMS:** Once product leaves our docks, it becomes the responsibility of the customer. It is important that all shipments are inspected for damages and shortages at time of delivery. **DAMAGES / SHORTAGES NEED TO BE DOCUMENTED ON THE DELIVERY RECEIPT** for recourse purposes. At times, damage is not always apparent. Should you suspect damage, document it on the delivery receipt "**Suspect Internal Damage**" and a rough estimate of the number of pieces. Consult your Bemiss Jason Representative to assist you.

**DO NOT** refuse or return items without contacting Bemiss-Jason for authorization. Product(s) being returned require an "RA" (Return Authorization) number. Returns may be subject to freight and restocking fees (25% of product being returned). Please consult your Bemiss-Jason Representative to assist you.

Bemiss-Jason **will not** accept returns on product(s) over 3 months after the invoice date.

